

# 2022 IC&C FAQs

## HOTEL | VENUE INFORMATION

### How do I book a hotel room?

Please call **1-800-771-7711** and reference the **Harmony Inc. room block** to make your reservation.

Please note these important instructions before calling:

- Our room block includes deluxe kings & doubles in the [Hotel](#) and [Tower](#) buildings at a group rate of \$164 + 13.75% tax per night (all rooms are in the same building as the event center).
- We also have a handful of Tower Jr. suites available for \$244 + 13.75% tax per night.
- Call 1-800-771-7711 and identify yourself as with Harmony, Inc. room block to ensure you get the group rate. (If you are sharing a room, designate one person to make the reservation for the group.)
- You will be charged one full night as a deposit when booking your room.
- Please be sure to have your credit card number, billing address and names of your roommates with you when you make your reservation.
- **The hotel cannot split your room charges so one person will have to pay the entire bill and anyone sharing the room will need to make arrangements to pay them back.**
- There is a \$10 per person fee for adding a 3<sup>rd</sup> or 4<sup>th</sup> person to your room.
- Cancellation policy is 48 hours before arrival date for full refund of your deposit.
- **The last date to make your hotel room reservation is October 12, 2022.**

### What is the hotel check-in process?

There are two ways to check-in to your hotel room. You can go to the front desk when you arrive or take advantage of the hotel's mobile check-in process. If you choose this option, you will receive a text message with a link to start mobile check in process around 9:30am the morning of arrival. This link will only be valid until about 4pm. For complete instructions click [here](#).

### What is the fair share assessment fee?

To help cover the costs of IC&C expenses and meet our contractual obligations, all members of Harmony, Inc. are required to stay at the convention hotel or pay the Fair Share Assessment Fee: the equivalent of one night's stay at the hotel (including taxes).

### Will there be food available onsite?

The Turning Stone Resort has more than 20 restaurants on-site. For a complete list click [here](#). In addition, we will be selling food in the event center atrium during all contests so that you can grab a quick bite to eat.

### I have mobility issues – will it be difficult for me to get around?

While the venue is quite large, the activities in the event center are all contained in one area making it easy to get around. The hotel rooms are in the same building as the event center, but you can also request a room close to an elevator when you make your hotel reservation.

You can also rent a scooter to use during the week from the hotel. All prices include tax.

1-2 hours \$27.50

3-5 hours \$43.50

6-24 hours \$59.81

Additional day \$59.81

Pickup/Drop off fee \$5.44

For more information or to reserve a scooter – call 1-315-361-8094.

### **What is the smoking policy at Turning Stone?**

Smoking is limited to designated areas within the casino. At no time will you have to walk by or through a smoking area to access the event center and any IC&C activities.

### **Is there an age restriction to walk through the Casino?**

You must be 18 years old to walk through the gaming floor however all IC&C activities and contests are accessible without walking through the gaming floor.

### **What is the best airport to fly in to?**

Turning Stone resort is conveniently located 30 miles east of Syracuse at NYS Thruway Exit 33. The closest airport is [Syracuse Hancock International](#).

If you are driving, [click here](#) for directions to the hotel.

### **Is there parking available?**

Ample parking is available in the resort parking lots and the four-level parking garage adjacent to the Event Center – free of charge! There is a shuttle provided for lots farther out. Valet parking is also available at The Tower/Hotel and Lodge entrance.

### **Does the hotel have a shuttle?**

The hotel does not have a shuttle, but you can book an Uber, Lyft or Taxi from the airport from \$75 – \$100 each way. We are also working with an outside company to provide a shuttle service on peak arrival and departure days (Wednesday, Thursday and Sunday). Watch your email for more information on pricing and how to sign up.

### **What is the weather like in Verona?**

In November, temperatures in Verona average between 32 – 50 degrees F. You can get the most current forecast along with monthly temperature averages by clicking [here](#).

### **Is there anything to do around the hotel?**

The hotel is offering our group rate three days pre- and post- conference (based on availability) if you are interested in extending your stay. There is a TON of stuff to do at the Turning Stone resort from golf, shopping, casino, shows and nightlife. For more information visit the Turning Stone [website](#). Click [here](#) for a list of things to do in the surrounding area.

## **CONVENTION INFORMATION**

### **How do I register for IC&C?**

Registration has gone digital! This year registration will be done online and you will register for the Saturday night dinner at the same time you purchase your All Events Pass (AEP). Payment can be mailed, or made through PayPal, or for payment in Canada, by E-Mail Transfer through your Bank. All prices are in US funds but may be paid in Canadian equivalent with exchange calculated on the day of payment.

To register click [here](#). The deadline to register and purchase your dinner tickets is **September 15. Any member registrations made after September 15<sup>th</sup> will be assessed a \$10.00 Late Fee. This will include Youth AEPs.**

### **What is the cost to attend IC&C?**

*All prices are listed as U.S. Dollars. Payment is due in U.S. Dollars or the Canadian Equivalent. To convert to CAD, go to [U.S. to Canadian Dollar Converter](#).*

- Adult Performing Member AEP = \$150
- Adult Non-Performing Member AEP = \$114
- Adult Non-Member AEP = \$114
- Youth Performing Member AEP = \$114 Covered by Harmony, Inc.

- Youth Non-performing Member AEP = ~~\$87~~ Covered by Harmony, Inc.
- Youth Non-Member AEP = \$87
- Single Event Tickets = \$35
- Single Event Youth/Child Ticket = \$20

### **What is the COVID Policy for IC&C?**

The COVID task force is meeting in August to determine what protocols will be in place for IC&C. The membership will be notified once a decision has been made.

### **What is the Saturday Dinner?**

Participation in the Saturday dinner helps us to lower the price of our AEPs – and it's a lot of fun! Dinner is \$40.00 inclusive and will include a plated salad, chicken dish with vegetable and dessert. Vegetarian? No worries – we will have a special plated dinner for you – just be sure to indicate your dietary restrictions when you register.

**Please note:** there will be no dinner ticket sales on-site. You must pre-purchase your seat. If you purchase a seat, then determine you can no longer attend the dinner, it is your responsibility to sell your ticket to someone else. You can post the information on Facebook via Harmony Chat or the IC&C event page, or you can post it on the bulletin board in the Hospitality Suite at ICC. Remember, the person buying your ticket is also buying your seat assignment, we will not re-assign seats after they have been posted.

### **How are seats assigned for dinner?**

After the September 15 deadline, we will randomly draw table assignments for the Saturday dinner. Each chorus will get a select number of seats based on their dinner orders. We will notify choruses of their table and seat numbers – but they can determine who sits where. Individual or small group orders will be placed at extra seats where available. We will post the table assignments in the hospitality room at IC&C but it is up to the individual members to remember what their table/seat assignment is.

### **Can I bring a guest?**

Yes, family and friends are invited and encouraged to attend IC&C. The cost to attend contest is \$35 for adults, \$20 for youth (per contest). They are also invited to attend dinner for the \$40 fee. All guest tickets can be pre-ordered on the AEP form.

### **How does my chorus reserve a hospitality room?**

This year, Areas will be combined and assigned a Hospitality Room to be used after the Showcase of Champions. We will reach out to each area with room assignments prior to IC&C.

### **What happens at the Opening Ceremonies?**

You don't want to miss the opening ceremonies and annual membership meeting! We will have our annual introduction of the new Board and Assistants, officer installation and our awards. Additionally, we will have a random drawing from those attending: **the lucky winner will get one night hotel stay comped during the conference.** And following the opening ceremonies is our **Welcome Reception** where we will celebrate being *together again!*

### **What is the Parade of Champions?**

One of the highlights of IC&C, the Association of Harmony Queens will entertain you with their annual Parade of Champions show. You'll get to hear many of our past Queens sing some of your favorite songs as well as the Queens chorus. Please note the cost to attend this event is included in your AEP.

### **What is the Saturday Showcase?**

All members and guests are invited to the annual showcase event. It's a great way to close out ICC as we recognize and hear from our top medalists. Due to spacing limitations, the showcase will be separate from the dinner this year. Seating will be on a first come, first served basis. Doors open at 7:30 pm.

### **What is the International Chorus?**

One of the best parts about IC&C is getting to meet so many people from so many places who share your

love of singing. This is exemplified in our International Chorus – comprised of members of each chorus that come together to learn a song and perform on the IC&C stage after the Chorus Competition on Friday. An email will be sent to all choruses about participating in the International Chorus. We encourage you to sign up for this incredible experience. You will be sent the music ahead of time and there will be a rehearsal on Thursday morning.

#### **What are education classes?**

Want to be a better singer? Need help getting your chapter off the ground? IC&C is more than just contests and singing. We are fortunate that our talented members and panel volunteer of their time to help us all become *Harmony Stronger*. Be sure to take advantage of this opportunity during IC&C. Classes will be offered Saturday morning. Once the classes are finalized, they will be posted on the IC&C page of our website and mobile app.

#### **What is the Minor Chords?**

Minor Chords is a chorus made up of Harmony's youth members, that are age 25 and under. They meet at IC&C to rehearse their latest piece that they will perform after the Chorus Finals. Every year a new director is chosen to provide an unforgettable experience for these talented young women.

#### **What is the IC&C mobile app?**

Everything you need to know about this year's IC&C will be at your fingertips using the mobile app! You can see the full agenda and chat with other attendees all from your mobile device. Instructions on how to download and use the app will be sent out prior to IC&C.

#### **Will I be able to volunteer at IC&C?**

Yes, the volunteer sign-up link will be available in the 2nd August HI note. This is going to be a very large convention and we will need *many* volunteers!

#### **My Chorus/Quartet received an award at the last IC&C. Where and when shall we return it?**

If your chorus or quartet is in possession of one of the following awards, it will need to be returned at IC&C in Verona, NY. Awards must be returned in their travel cases or bags, be in good condition and be engraved if this is required.

*Return the Award to the hospitality room as soon as you arrive. Awards are required to be returned no later than Thursday November 3<sup>rd</sup>. If your chorus or quartet is not attending IC&C this year, it is still the responsibility of the award holder to make the necessary arrangements to return the award as required.*

#### **CHORUS AWARDS**

- The Jerry Dunlop Award
- The G. Ruth Giels Award
- The L.A.B.B.S Trophy
- The MacIntosh Award
- The Tait Trophy

#### **QUARTET AWARDS**

- The Accord Award
- The Findlay Plaque
- The Susan C. Trenchard Award (formerly Image of Harmony Award)
- The Audience Entertainment Award

## GENERAL AWARDS

Sandi White International Membership Award *(to be returned prior to the Opening Ceremony, Wed. Nov. 2nd)*

If you have questions please contact the Convention Team Assistant at [ICCTeamAsst@harmonyinc.org](mailto:ICCTeamAsst@harmonyinc.org)

## CONTEST INFORMATION

The official contest rules can be found in section 10 of the [Corporate Manual](#) (you will need your members only password to access it).

### What paperwork is needed for chorus and quartets?

IC&C Contest Entry Forms and the required Contest Entry Fee (\$40 Quartet / \$65 Chorus) made payable to Harmony, Inc. (US Dollars or Canadian Equivalent) must be submitted **no later than 15 days** following your respective Area's AC&C and sent to the Executive Assistant, Administration. Entries submitted after the contest entry deadline will be required to sing first in the contest. **NO entries will be accepted after September 1.**

In addition, all competitors must submit a song registration form two weeks prior to contest (October 20, 2022). Failure to return the composer and publisher information, or if the information given is found to be incorrect, following adequate research by the ICJ Committee, the contestant may be disqualified.

[HAR-059 Official International Quartet Contest Entry Form](#)

[HAR-060 Official International Chorus Contest Entry Form](#)

[HAR-082 Contestant Song Registration Form](#)

[Photo order form](#)

### What is a Quartet Celebration Room?

The Quartet celebration Room is an opportunity for our competing quartets to “re-group” after they leave the stage and before they return to the audience. It’s a private place for you to celebrate your great accomplishment! The celebration room will be included in your pattern schedule, but it is optional.

### How is the order of appearance determined?

A live drawing for the order of appearance will take place in the months prior to contest (typically Aug-Sept). Information on how to watch the live drawing will be sent to all membership once the drawing date and time is finalized. After the drawing, the order of appearance will be added to the IC&C webpage.

### How do I find out when I am onstage and the pattern schedule?

The International Contes and Judging Chair (ICJC) will send the contest pattern and related information to each competitor after the order of appearance is published and prior to contest.

### Who is on the panel?

We will have one panel judging all of the contests. This year’s panel includes:

ADM	MUS	PER	SNG
Sue Novosad	Tom Gentry	Theresa Weatherbee	Alan Gordon
John Santora	John Burri	Mark Kettner	Nate Ogg
	Brent Graham	Gary Steinkamp	Steve Scott

### **Where can I get contest scores after contest?**

In an effort to be more environmentally friendly, we will only be printing the Official Scoring Summary for contestants (one per quartet, four per chorus). Scores will be posted online shortly after each contest as well as posted in the hospitality room.

### **My chorus wants to rehearse before we compete. Will there be rooms available?**

All choruses will have an opportunity to schedule rehearsal time on Thursday and Friday. Friday's time will be pre-assigned based on the order of appearance and you will be notified of that time via email. If you are interested in signing up for a time on Thursday, please email the [ICCTeamAssistant@harmonyinc.org](mailto:ICCTeamAssistant@harmonyinc.org).

### **How are contestants scored?**

There are three judging categories in the Harmony Inc. contest. For more information on judging and scoring refer to the [CJ Handbook](#).

- Music
  - Music is defined as the song and arrangement as performed. The Music judge evaluates the suitability of the song and arrangement to the barbershop style, and the performer's musicianship in bringing the song and arrangement to life.
  - Major elements in the category are consonance; theme; delivery and musicality; execution; and embellishment.
- Performance
  - Performance is defined as the net impact of the performance upon the audience. The Performance judge evaluates to what degree the audience is entertained through the performer's communication of the story/message/theme in its musical and visual setting.
  - Major elements in the category are entertainment; audience rapport; expressiveness; vocal/visual unity and believability.
- Singing
  - Singing is defined as quality, in-tune vocalization accomplished with a high degree of unity, ensemble consistency and artistry. The Singing judge evaluates the degree to which the performer achieves artistic singing in the barbershop style.
  - Major elements in the category are intonation; vocal quality; unity of word sounds, flow, diction and synchronization; expansion and "ring"; artistry.

### **Will I get to practice on the stage before contest?**

Due to the size of our contests, and time constraints, we are not able to allow all choruses and quartets time to practice on the actual stage. We are able to offer a brief stage "viewing" which will allow up to five people from a chorus and quartets to walk onto the stage. Please note, there is no singing allowed during this time. Times for the stage viewing will be included in the IC&C schedule, as well as your contestant packets.

### **Can I bring personal belongings with me backstage before I compete?**

We encourage all contestants to **not bring your personal belongings with you in the pattern**, as they will not be allowed backstage. If you must bring something, please make it small, consolidate chorus belongings etc. We will provide a table in a hallway that will be monitored by volunteers. You can drop your belongings on the table before going on stage, and pick them up after you compete.

## **COMMON ACRONYMS**

AC&C Area Convention & Contests

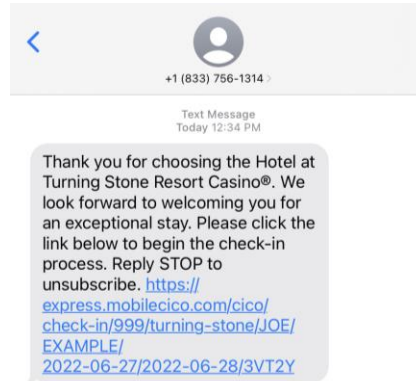
ACJC Area Contest & Judging Chairman

ACQJ Associate Chairman of Judges

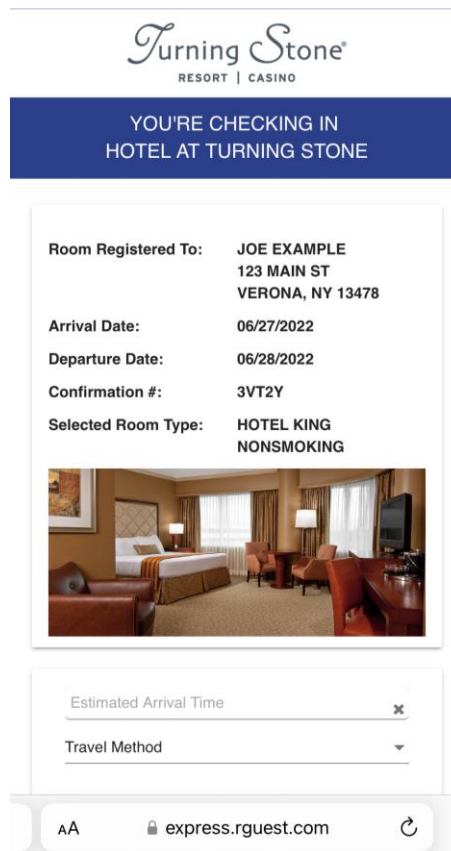
AEV Advance Expense Voucher

AEP All-Events Pass  
AICJC Assistant International Contest & Judging Chairman  
AHQ Association of Harmony Queens  
BHS Barbershop Harmony Society  
CA Contest Administrator (BHS term)  
CD Category Director  
CS Category Specialist (BHS term)  
CTS Category Training School  
C&J Contest and Judging  
EC Executive Committee  
GKT General Knowledge Test  
GOC Geographically Outlying Chapter  
GPM Guest Panel Member  
IBOD International Board of Directors  
IC&C International Convention & Contests  
ICJC International Contest & Judging Chairman  
ICJ Comm International Contest & Judging Committee  
MC Master or Mistress of Ceremonies  
MUS Music Category  
OJF Official Judging Form  
OPM Official Panel Member  
OSS Official Scoring Summary  
PPM Practice Panel Member  
PER Performance Category  
PRS Presentation Category (archival term)  
SA Scoring Analysis  
SNG Singing Category  
SWTQ Singing with the Queens  
TC Training Coordinator  
VP C&C Vice President of Convention & Contests

1. You will receive a text message with a link to start mobile check in around 9:30am the morning of arrival. This link will only be valid until about 4pm.

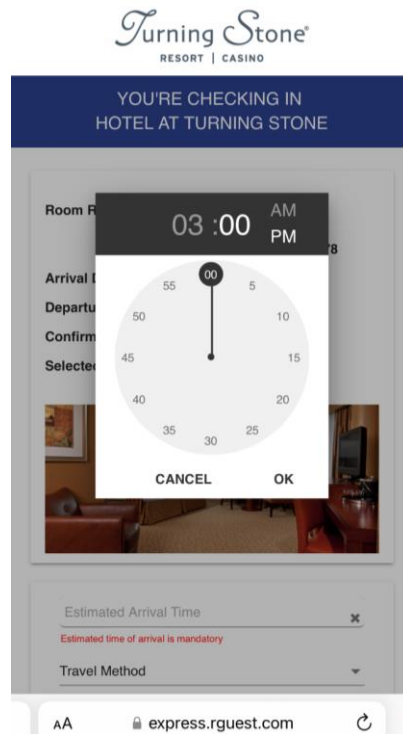


2. After clicking the link, confirm all information is correct.





3. Enter your ETA. *Please note, the Front Desk will do their best to accommodate early check in requests. Your room is not guaranteed to be ready at the ETA you provide.*



4. Select if you would like to be notified when your room is ready and/or if you would like a receipt emailed to you upon check out.

Phone \*  
3155551234


**Notify me when my room/site is ready**

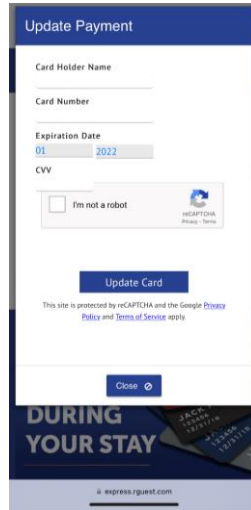
Email \*  
example@example.com

**Check-out Receipt**


5. Confirm rate details and the last 4 digits of your credit card.
  - a. If you want to change the card, click **Change card**.  
Enter new card information and click **Update Card**

Rate Details : \$237.74

An additional amount will be authorized on the below card for incidentals 6212  [Change card](#)



6. Once you have confirmed/updated your card, click the check box to agree to terms and conditions and click **CHECK-IN NOW**
  - a. For full terms and conditions, including our debit card policy and smoking policy, please click the *Check-In Terms & Conditions* link.

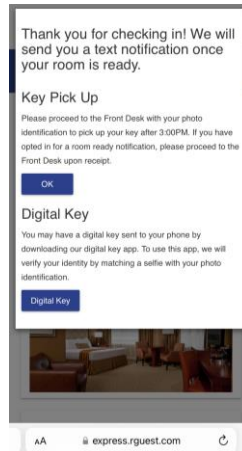
An additional amount will be authorized on the below card for incidentals 6212  [Change card](#)

**AGREEMENT**

I Agree to the [Check-In Terms & Conditions](#)

**CHECK-IN NOW**

7. Once you have checked in, a box will pop up regarding keys. **Click OK.** Clicking on Digital Key will take you to a separate app and will allow you to use your phone as your room key. If you are sharing a room, only one person can have the digital key on their phone.



8. Once your room is ready, you will get a text. You can proceed to the Front Desk to pick up your keys.

